

Procedures Manual	Lowery Ltd.
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## QUALITY POLICY STATEMENT

# LOWERY

Quality is a Company value and holds an equal and consistent part of Lowery Ltd. business process alongside commercial and operational issues. Improvements in quality, safety and training are the responsibility of all members of staff.

Lowery Ltd.:

- Is committed to supplying services that always meet the quality standards expected by and agreed with its customers.
- Provides trained and competent personnel and other necessary resources to ensure the delivery of quality requirements.
- Is committed to working with suppliers and customers to establish and maintain the highest quality standards.
- Is committed to satisfying applicable requirements, including those imposed by the rail industry
- Will continually improve the company's quality performance. This will be achieved by the following actions:
  - Production, dissemination and regular review of the Quality Policy
  - Planned audits on the Quality Management System
  - Setting of quality management objectives
  - Analysis of quality records
  - Implementation of corrective and preventive actions
  - Regular review of the Quality Management System by senior management.

Compliance with this Quality Policy is achieved by the implementation, measurement and review of all parts of the management systems and procedures and the maintenance of Lowery's quality management system in compliance to the requirements of BS EN ISO 9001:2015.

The Company Directors are responsible for ensuring that this policy is fully communicated, understood, implemented and maintained throughout the Company.

Signed

  
 M. Gubbins, Managing Director  
 (Signed on behalf of the Company Directors)

Date:

16<sup>th</sup> Jan 19

# LOWERY

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